

Project No.  
**7290.002.025**

February 24, 2026

Santa Paula Geologic Hazard Abatement District Board of Directors  
Chair Pedro Chavez  
Vice Chair Carlos Juarez  
Boardmember Jenny Crosswhite  
Boardmember Leslie Cornejo  
Boardmember Gabby Ornelas

Santa Paula Geologic Hazard Abatement District  
970 East Ventura Street  
Santa Paula, CA 93060-3637

Subject: Santa Paula Geologic Hazard Abatement District  
Ridgeview at Vista Glen  
Santa Paula, California

### **COMMUNICATIONS PLAN**

Dear Chair Chavez and Boardmembers:

Attached is the communications plan for the Santa Paula Geologic Hazard Abatement District (GHAD). If you have any questions regarding the contents of this plan, please contact us.

Sincerely,

ENGEO Incorporated, GHAD Services Consultant  
ENGEO Project No. 7290.002.025



Emily J. Mahon, EIT

ejm/hjr/rhb/dt



Haley J. Ralston, GIT

Attachment: Communications Plan

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## **COMMUNICATIONS PLAN SANTA PAULA GEOLOGIC HAZARD ABATEMENT DISTRICT (GHAD)**

The Santa Paula GHAD includes the Ridgeview at Vista Glen and surrounding open space.

While the site inspections outlined in the maintenance and monitoring schedule provide the GHAD Services Consultant with an assessment of the site conditions, input or queries from property owners may provide additional information on site conditions within the GHAD. These may be observations within individual parcels, which the GHAD will not routinely monitor or observe, or conditions in the common areas or the open space areas that may have occurred between monitoring events.

### **Emergency Response Protocol**

As the Santa Paula GHAD Services Consultant, we maintain a telephone number where someone is available 24 hours a day, 7 days a week, to respond to GHAD issues.

The contact information for the Santa Paula GHAD Services Consultant is as follows.

Santa Paula Geologic Hazard Abatement District  
c/o ENGEO Incorporated  
27742 Hancock Pkwy  
Valencia, CA 91355  
Telephone Number: (925) 866-9000

Primary Contact: Emily J. Mahon  
Direct Telephone Number: (281) 229-3581  
E-mail Address: [emahon@engeo.com](mailto:emahon@engeo.com) or [GHAD@engeo.com](mailto:GHAD@engeo.com)

Secondary Contact: Haley Ralston  
Direct Telephone Number: (909) 373-5457  
E-mail Address: [hralston@engeo.com](mailto:hralston@engeo.com) or [GHAD@engeo.com](mailto:GHAD@engeo.com)

### **After Business Hours Emergency Response Phone Number: (855) 767-2911**

If calling during business hours, the caller will be connected to a GHAD representative. Business hours for ENGEO Incorporated and the Santa Paula GHAD Services Consultant are Monday through Friday (8:00 a.m. through 5:00 p.m.), excluding the following holidays.

New Year's Day	President's Day	Memorial Day
Independence Day	Labor Day	Thanksgiving Day
Day after Thanksgiving	Christmas Day	

If the caller telephones outside of business hours, the ENGEO telephone recording provides information directing the caller to one of the following options.

1. Leave a message, which will be responded to during normal business hours.
2. Call a mobile telephone number that is monitored 24 hours a day, 7 days a week, to receive a response to an emergency or inquiry.

**COMMUNICATIONS PLAN**  
**SANTA PAULA GEOLOGIC HAZARD ABATEMENT DISTRICT (GHAD)**

You may also contact the GHAD Services Consultant at [www.engeo.com](http://www.engeo.com). Click on “Contact Us” at the bottom of page for the Emergency Response phone number.

**Incident Response Protocol**

The GHAD Services Consultant will respond to geologic hazards using the procedure described below.

1. GHAD Services Consultant personnel will perform a site reconnaissance of the impacted area.
2. As necessary, the GHAD Services Consultant will evaluate the impacted area and engage other professionals to appraise the situation.
3. The GHAD Services Consultant will, as necessary, provide mitigation activities for the incident area in accordance with the provisions of the Santa Paula GHAD Plan of Control and the approved budget.
4. At a minimum, the incident will be recorded in the GHAD Services Consultant-maintained Monthly Incident Log. The Incident Log contains details of the incident and contact details. The Monthly Incident Logs are maintained by the GHAD Services Consultant and can be transmitted to the City of Santa Paula as requested.

**Program Budget**

Prior to June 1 of every year, the Santa Paula GHAD distributes a Program Budget detailing the anticipated receivables and expenditures for the next fiscal year. After approval by the GHAD Board of Directors, the Program Budget is available on the City of Santa Paula GHAD website. [Santa Paula GHAD – GHAD for Santa Paula](#)

**Community Education and Outreach Program**

On occasion, the City of Santa Paula may receive requests for the GHAD Services Consultant via the City of Santa Paula website. These requests should be forwarded to the GHAD Services Consultant. Please direct the email to [GHAD@engeo.com](mailto:GHAD@engeo.com).

**Homeowners’ Associations**

Currently, the following homeowners’ association is within the Santa Paula GHAD.

**Ridgeview at Vista Glen**

Karen Posada  
KLP Management  
P.O. Box 147  
Fillmore, CA 93106  
(805) 524-7766  
[klpmanager@gmail.com](mailto:klpmanager@gmail.com)

The GHAD will provide newsletters, brochures, or distribute pertinent information to interested or affected parties that the GHAD deems necessary and has not been communicated through other means, such as the Program Budget.

**COMMUNICATIONS PLAN  
SANTA PAULA GEOLOGIC HAZARD ABATEMENT DISTRICT (GHAD)**

**Fire Code Compliance Officer**

For any questions or concerns regarding fire codes and regulations, contact Ventura County Fire Prevention Services, listed below.

Fire Prevention Services  
[fireprevention@venturacounty.gov](mailto:fireprevention@venturacounty.gov)  
2400 Conejo Spectrum St  
Thousand Oaks, CA 91320  
(805) 389-9738